



PRIVACY POLICY AND TERMS AND CONDITIONS

1. **USA Clothing Drive:**

- a. Reserves the right to cancel or reschedule the Clothing Drive at any time. This would include but is not limited to not having enough bags for pickup. This would also include not hearing back from the client with regards to confirming the clothing drive. If the clothing drive is below 150 bags, USA Clothing Drive has a right to cancel the clothing drive. We may also reject the Clothing Drive if the clothing is not in reusable condition. This would include any items which may have been gone through/sorted for any reason.

2. **Amount paid to the client:**

- a. After the Clothing Drive is booked, USA Clothing Drive will send the customer an email with the amount per pound we will pay.
- b. The bags of clothing should only contain reusable items such as clothing, shoes, linens & new items.
- c. If the client decides to drop off the clothing bags, the weight will be added to a tab. If the customer requests to close the tab, we would require a 250-pound minimum before we can close the tab. The results will be emailed within two business days from the date of pickup or drop off.

3. **USA Clothing Drive collects the following data:**

- a. The Clothing Drive form will collect data from the user and store it. We also may transmit and collect the data and send to drivers or to other entities as needed for pick up or for company marketing purposes. USA Clothing Drive may use pictures of the clothing drive participants obtained in our website and other marketing media and or materials for any reason.

4. **Terms & Conditions Changes:**

- a. USA Clothing drive reserves the right to change the privacy policy and terms and conditions at any time. These terms will be emailed at the time the clothing drive is scheduled.

5. **Conditions to using our services:**

- a. The customer agrees to be 18 years or older to schedule a clothing drive.
- b. We do not allow participants to be on or around the truck at any time during the clothing drive. If the participants decides to go on the truck they may do so under there own risk. You agree that you will not hold USA Clothing Drive, its employees, or contractors liable in the event of an injury.

- c. The customer also further agrees that we will be using tracking such as Google Analytics and cookies to keep track of customer data so that we may use it to improve our website. By booking the clothing drive and by using our website, you agree to these terms conditions and remain in full force and effect.

6. Customer Acknowledgement:

- a. The customer agrees that USA Clothing Drive is a for profit corporation.
- b. Once the items are placed on the truck, dropped off, or placed in our Clothing Containers. They become the sole property of USA Clothing Drive and cannot and will not be returned.
- c. USA Clothing Drive will do everything in its power to arrive at the clothing drive on time, but due to unforeseen circumstances, clothing drives could be rescheduled. This could be due to but not limited to road closures, truck breakdowns or other reasons. Therefore, we cannot guarantee the pickup time and dates.

Terms of Service for SMS Communications, SMS Terms & Conditions:

1. The customer agrees to receive text messages from USA Clothing Drive at the number provided on the form. You may reply STOP to opt-out at any time. Reply HELP for assistance. Message and data rates may apply. Message frequency will vary.
2. **SMS Consent Communication:**
 - Phone numbers obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.
3. **Types of SMS Communications:**
 - If you have consented to receive text messages from USA Clothing Drive, you may receive messages related to the following:
 - Appointment reminders
 - Follow-up messages
 - Billing inquiries
 - Scheduling
 - Updates
4. **Message Frequency:**
 - Message frequency may vary depending on the type of communication. For example, you may receive up to [2] SMS messages per week related to your [appointments/billing/etc.].
5. **Potential Fees for SMS Messaging:**
 - Standard message and data rates may apply, depending on your carrier's pricing plan. These fees may vary if messages are sent domestically or internationally.
6. **Opt-In Method:**
 - You may opt in to receive SMS messages from USA Clothing Drive in the following ways:
 - By submitting an online form
7. **Opt-Out Method:**
 - You can opt out at any time by replying "STOP" to any SMS message. Alternatively, you may contact us directly to request removal.
8. **Help:**
 - If you are experiencing issues, reply "HELP" or contact us directly at: USAClothingDrive.com
9. **Standard Messaging Disclosures:**
 - Message and data rates may apply
 - You can opt out anytime by texting "STOP"
 - For assistance, text "HELP" or visit our [Privacy Policy](#) and [Terms & Conditions](#) pages
 - Message frequency may vary
10. **Privacy Policy:**

- USA Clothing Drive (“we,” “our,” or “us”) is committed to protecting your privacy. This policy explains how we collect, use, and safeguard your information when you visit our website: USAClothingDrive.com

11. Information We Collect:

- Personal Information: Name, phone number, email address, mailing address
- Automatically Collected Information: IP address, browser type, operating system, referring URLs, pages viewed

12. How We Use Your Information:

- To communicate with you regarding inquiries or services
- To send marketing communications (with your consent)
- To comply with legal obligations

13. Consent to Receive Text Messages:

- You are not required to consent to SMS messages. By opting in, you agree to receive messages related to your inquiry or services. Message and data rates may apply. You can opt out at any time by replying “STOP.”

14. Information Sharing:

- We do not sell or rent your personal information or SMS consent to third parties. We may share information with:
 - Service providers (under strict confidentiality agreements)
 - Legal authorities when required

15. Data Security:

- We implement reasonable safeguards but cannot guarantee absolute security.

16. Your Rights:

- Opt out of marketing communications anytime
- Request access or correction of your personal information

17. Third-Party Websites:

- We are not responsible for third-party privacy practices.

18. Children’s Privacy:

- We do not knowingly collect data from children under 13.

19. Updates to This Policy:

- Changes will be posted with an updated “Last Updated” date.

20. Mobile Opt-In:

- "Mobile Opt in, SMS Consent, and phone numbers collected for SMS communication purposes will not be shared with any third party or affiliates for marketing purposes."